

Educational and Humanitarian
Non-governmental organization
Zoho One

● **Project Duration:** 7 Month

● **Users:** 60

● **Project Scope:**

Zoho applications was needed to build a Donation Management, Expense Management, Course Management, and Mediation Management systems which would help them streamline all the related business activities. Additionally, configuring Zoho one application and assisting the entire team with onboarding.

Problem Descriptions

The organization was in need of a reliable and comprehensive expense management system that allows them to track and manage all the expenses quickly and efficiently. They are predominantly using manual methods for their course management and donation management process which can be resource intensive, hence requiring an automated solution to improve efficiency and accuracy which needs to resolve manual labour.

Solution Approach

We have implemented multiple applications using Zoho Creator to enhance the effectiveness of various business processes. And, a donation Management System is one among them. This would help them to make the process of maintaining and managing donations easier. This system manages all aspects of their donations in one place and it improves efficiency.

A Course Management System has been developed to provide users with the ability to access a comprehensive database of the courses that are offered, payment options, and invoice-generating capabilities. This system can streamline the entire process and make it easier to manage the users' needs.

An expense management system is designed which allows the clients to access and manage expenses from multiple locations. With this system, customers will be able to track spending, approve expenses and manage budgets with ease.

We have created a comprehensive solution for mediation management using Zoho Creator and that helps to solve conflicts between people. This product is designed to help both parties in a dispute and resolve issues in a timely and efficient manner.

Additionally, Integrating Zoho CRM and Zoho Creator has enabled them to effectively manage all the leads that they receive across all the systems, automate processes and streamline workflow.

Customer Experience

With a great number of features, Zoho's application helps to make their work much more efficient and organized. It has improved their workflow and helped them to stay on top of their daily tasks. By streamlining the essential elements of their operations, they have been able to reduce the manual labour required to get things done with more efficiency and less time spent on tedious manual tasks.

Outcome

With the adequate implementation of Zoho applications, the organization is able to simplify the business process. And, all the activities related to Donation Management, Course Management, Mediation management and Expense tracking have become more efficient and are now performed with ease.

Contact Us



#64, 4th Floor, "Parimala Towers"
MES Road, Yeshwanthpur, Bengaluru - 560 022



transformsales@v-align.in



Mobile: +91-7353769605
Office: 080-4165905



www.v-align.in